Training & Services







Hygiene Specialist Training

A continuing-education training program for Environmental Services Teams



Operating Room Processing Training Program

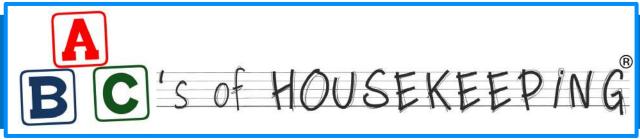
A specialized focus within our Hygiene Specialist Training that includes our series of processing checklists and high performance, color-coded OR-Hygiene products



Hygiene Specialist Excellence Award

Established by UMF Corporation to acknowledge the invaluable contribution of the unsung heroes staffing Environmental Service Departments across the country







In the bathroom - first, shake shower curtain vigorously. Pick-up towels and put in laundry bag. A Remove any litter. Avoid contact with any guest personal items. For stay-over guests, carefully move items to one side of the vanity. Away with For shower glass swing door or glass sliding door see miscellaneous below. Check condition of shower curtain and curtain hooks. Use a dry PerfectCLEAN 12" Orange the Old Flatmop on bathroom floor to remove any hair and dust. If mophead is covered in hair, remove Continued mop at the door and place in soiled-laundry bag. Strip bed: First check both sides of the duvet cover - if stained remove (according to brand B policy). Check the sheets and pillowcases for stains or spills. Check sheets carefully to make sure there Bed & Bedding If you suspect urine or other bodily fluids, go to cart and get a plastic bag. Carefully fold sheets and mattress protector (if used) so as to not to make contact with fluids, place in plastic bag and seal the bag. Call manager for pickup. If there are no wet spots, remove sheets. Carefully fold corners to middle, ball up and remove, avoiding contact with your clothing. Take all linens to cart. Check the mattress pad and/or mattress for any stains and/or odors. Evidence of any type of body fluid or unusual odor should be immediately reported to your manager. Reposition the mattress as necessary. Make the bed(s). Clean coffeepot, basket, and ice bucket using dishwashing liquid and a PerfectCLEAN Gray C Sponge. Thoroughly rinse, dry with a 16" Grey PerfectCLEAN Wiper, and return to proper location. Clean and check hair dryer. Cleaning Return to bathroom: Start by misting bathroom surfaces using disinfectant of choice. Start Chemicals high (shower head & walls) and move low (base of toilet). Mist faucets (sink & shower), sink & tub drains, soap dish, towel holders, etc. Do not flush the toilet at this time! Toilet plume creates a bio-aerosol which can make you and the Guest sick) - must allow disinfectant to achieve dwell time. NOTE: The room attendant should be familiar with the dwell time and any precautions for the disinfectant

Spray disinfectant on toilet covering: tank, tank base, flusher, seat & seat cover, toilet

Check level of hand sanitizer and disinfectant wipes - refill/replace as required (if applicable).

ONE per ROOM METHODOLOGY: All cleaning products used in a Guest Room go into the sailed laundry

Do not wipe down bathroom at this time! must achieve disinfectant dwell time.

base, inside of toilet.

Mist doorknobs with disinfectant.

bag and NEVER into another Guest Room.

ABCs of Housekeeping

- A detailed guest room processing SOP for a standardized cleaning process
- UMF will revise, re-title, and edit as required to meet each customer's specific requirements
- Can be adapted for any industry



Guest Room Attendant Excellence Award

 Established by UMF corporation to acknowledge the critical role GRAs play in ensuring hotel guest safety, satisfaction, and loyalty in the COVID-19 era and beyond